

## **2026 Convention - Refund and Cancellation Policy**

This policy applies to all registrations for the Convention taking place on March 6, 2026.

### **1. Cancellation by attendee**

- Full refund deadline  
Cancellations received on or before February 6, 2026 (11:59 p.m. local time) are eligible for a full refund of the registration fee, less any non-refundable processing or payment platform fees.
- Partial refund window  
Cancellations received from February 7, 2026 through February 27, 2026 (11:59 p.m. local time) are eligible for a 50% refund of the registration fee, less any non-refundable processing or payment platform fees.
- No-refund period  
No refunds will be provided for cancellations made on or after February 28, 2026, or for no-shows on the event date.

### **2. Ticket transfers**

- Attendees may transfer their registration to another person at no additional charge until March 3, 2026, by contacting the organizer with the new attendee's full name and contact information.

### **3. Method and timing of refunds**

- Approved refunds will be issued to the original method of payment.
- Please allow up to 10 business days for the refund to appear, depending on the payment provider and financial institution.

### **4. Event changes or cancellation**

- If the event is postponed, substantially modified, or cancelled by the organizer, attendees will be offered one or more of the following:
  - Transfer of their registration to the new event date.
  - Credit toward a future event.
  - A full or partial refund, as determined by the organizer at that time.

### **5. How to request a cancellation or transfer**

All cancellation and transfer requests must be submitted in writing via email to the organizer's designated contact address, including the attendee's full name, order number, and contact information.