

2026 Convention - Refund and Cancellation Policy

This policy applies to all registrations for the Convention taking place on March 6, 2026.

1. Cancellation by attendee

- **Full refund deadline**
Cancellations received on or before February 6, 2026 (11:59 p.m. local time) are eligible for a full refund of the registration fee, less any non-refundable processing or payment platform fees.
- **Partial refund window**
Cancellations received from February 7, 2026 through February 27, 2026 (11:59 p.m. local time) are eligible for a 50% refund of the registration fee, less any non-refundable processing or payment platform fees.
- **No-refund period**
No refunds will be provided for cancellations made on or after February 28, 2026, or for no-shows on the event date.

2. Ticket transfers

- Attendees may transfer their registration to another person at no additional charge until March 3, 2026, by contacting the organizer with the new attendee's full name and contact information.

3. Method and timing of refunds

- Approved refunds will be issued to the original method of payment.
- Please allow up to 10 business days for the refund to appear, depending on the payment provider and financial institution.

4. Event changes or cancellation

- If the event is postponed, substantially modified, or cancelled by the organizer, attendees will be offered one or more of the following:
 - Transfer of their registration to the new event date.
 - Credit toward a future event.
 - A full or partial refund, as determined by the organizer at that time.

5. How to request a cancellation or transfer

All cancellation and transfer requests must be submitted in writing via email to the organizer's designated contact address, including the attendee's full name, order number, and contact information.